The National Society of IT Service Providers (NSITSP) is a 501(c)(6) non-profit member association. We are representing SMB – small and medium business – IT consultants. **We focus on education, professionalism, and promoting the interests of IT professionals everywhere.**

**Our Mission:**

**We provide pathways to establish high standards and ethics, and to improve the perception and credibility of the IT profession through actions driven by member engagement.**

*How do we do this?*

* *Ethics Statement*
* *Education of Non-IT Businesses on Information Technology topics*
* *Advocacy of IT Service Professionals to legislative and other government organization*



For more information, visit us at [www.nsitsp.org](http://www.nsitsp.org).

Email us at [info@nsitsp.org](mailto:info@nsitsp.org)

National Society of IT Service Providers

5716 Folsom Blvd, #145

Sacramento, CA 95819

National Society

Of

IT Service Providers



Details about NSITSP

More details about NSITSP

Common Terms used by Small Business IT Professionals

**MSP** – An IT organization that provides IT services to businesses. Typically these services are provided by contract for a specified period of time and are billed on a monthly basis.

**MSSP** – An MSP that focuses primarily on cybersecurity issues.

**PSA** – Professional Services Automation. A tool used by MSPs to keep track of client information. This tool is similar to a CRM tool.

**RMM** – Remote Management and Monitoring. A tool used by MSPs to automate the monitoring of client IT hardware and software.

**Edge Security** – Hardware and/or software designed to protect an organization’s internal network from unwanted external access.

**End-Point Security** – Typically software installed on internal computers to protect against unwanted access or actions.